



BC Association of Community Response Networks

Stopping Adult Abuse and Neglect - Together

ADULT ABUSE, NEGLECT & SELF NEGLECT *Kootenay and Boundary* **RESOURCE LIST FOR COMMUNITIES**

*(While there are numerous listings here we recognize
there are many more resources available; we
encourage you to research further to meet your needs.)*

BC Association of Community Response Networks (BCACRN)

WEBSITE: www.bccrns.ca - Learn more about the Association, Resources, CRNs, Provincial Projects, Links and more

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Surrey, BC V4P 3H5
CRN E-mail: info@bccrns.ca

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Province of BC

Public Guardian and Trustee of BC: The Public Guardian and Trustee of British Columbia operates under provincial law to protect the legal rights and financial interests of children, **to provide assistance to adults who need support for financial and personal decision making**, and to administer the estates of deceased and missing persons where there is no one else able to do so.

WEBSITES:

www.trustee.bc.ca

www.trustee.bc.ca/pdfs/STA/abuseneglect.htm

[www.trustee.bc.ca/reports_publications/index.html#Adult Guardianship](http://www.trustee.bc.ca/reports_publications/index.html#Adult_Guardianship)

British Columbia has four laws that promote every adult's right to self-determination, and provide support and protection for those who are vulnerable to abuse or no longer capable of making their own decisions.

The four acts that comprise the adult guardianship legislation are:

The [Representation Agreement Act](#)

The [Health Care \(Consent\) and Care Facility \(Admission\) Act](#)

The [Adult Guardianship Act](#)

The [Public Guardian and Trustee Act](#)

General Inquiries

Public Guardian and Trustee of British Columbia
700-808 West Hastings Street
Vancouver, British Columbia V6C 3L3

Phone: (604) 660-4444
Fax: (604) 660-0374
E-mail: mail@trustee.bc.ca

- ❖ You may also reach the PGT by phoning Service BC and asking to be transferred to the Public Guardian and Trustee: Toll Free **1-800-663-7867**
- ❖ Regular hours of operation are Monday to Friday, 8:30 am to 4:30 pm.*

Services to Adults – Interior, North Office

1345 St. Paul Street
Kelowna, BC V1Y 2E2

Phone: (250) 712-7576
Toll Free **1-877-511-4111**
Fax: (250) 712-7578

Designated Agencies for the Interior Health Authority Services Area: The Public Guardian and Trustee, by regulation, has designated regional health authorities and Community Living BC to work together to look into reports they receive about abuse or neglect. In very serious circumstances, and in keeping with the principles of the legislation, designated agencies can gain access to adults, and can obtain court orders to provide various supports and assistance to adults.

INTERIOR HEALTH AUTHORITY (IHA): IHA is responsible for health services to residents in the northern interior region of the province

WEBSITE: www.interiorhealth.ca

	HOME and COMMUNITY CARE	MENTAL HEALTH	ADDICTIONS
Castlegar	250-365-4333	250-304-1846	250-304-1846
Cranbrook	250-421-8912	250-420-2210	250-489-4344
Crawford Bay	250-227-9019	250-505-7248	250-505-7248
Creston	250-428-3600	250-428-8734	250-428-3553
Elkford	250-865-2247	250-425-2064	250-423-4423
Fernie	250-423-8288	250-425-2064	250-423-4423
Grand Forks	250-443-2100	250-442-0330	250-442-0330
Invermere	250-342-2360	250-342-2363	250-342-2363
Kaslo & East Shore	250-352-1401	250-353-2291	250-353-2291
Kimberley	250-427-2015	250-427-2215	250-489-4344
Midway	250-449-2887	250-442-0330	250-442-0330
Nakusp	250-352-1401	250-265-5253	250-265-5253
Nelson	250-352-1401	250-505-7248	250-505-7248

**HOME and COMMUNITY
CARE****MENTAL HEALTH****ADDICTIONS**

New Denver	250-352-1401	250-358-7823	250-358-7823
Salmo	250-352-1401	250-357-2277	250-357-2277
Sparwood	250-425-2064	250-425-2064	250-425-2064
Trail	250-364-6230	250-364-6262	250-364-6262

HOSPITALS**Cranbrook**

East Kootenay Regional Hospital
Regional
13 24th Ave N

Phone: 250-426-5281
1-866-288-8082

Creston

Creston Valley Hospital
Community
312 15th Ave N

Phone: 250-428-2286

Fernie

Elk Valley Hospital
Community
1501 5th Ave.

Phone: 250-423-8288

Grand Forks

Boundary Hospital
Community
7649 22nd St.

Phone: 250-443-2100

Invermere

Invermere and District Hospital
Community
850 10th Ave.

Phone: 250-342-9201

Nakusp

Arrow Lakes Hospital
Community
97 East 1st Ave.

Phone: 250-265-3622

Nelson

Kootenay Lake Hospital
Community
3 View St

Phone: 250-352-3111
1-866-352-3111

Trail

Kootenay Boundary Regional Hospital
Regional
1200 Hospital Bench

Phone: 250-368-3311
1-866-368-3314

2] Community Living BC (CLBC): CLBC delivers support and services to people with developmental disabilities in British Columbia.

WEBSITE: www.communitylivingbc.ca

Castlegar

#620 – 17th Street
Castlegar, BC
V1N 4G7

Phone: 250-365-8558

Creston

224 – 10th Avenue North
Creston, BC
V0B 1G0

Phone: 250-426-1282

Cranbrook

Suite 200 – 1212 2nd Street North
Cranbrook, BC
V1C 4T6

Phone: 250-426-1282
Fax: 250-426-1559

Other Resources:

Seniors:

BC Centre for Elder Advocacy & Support: This resource provides information, training, community development, and materials regarding the abuse and neglect of seniors. Promotes seniors' self-determination and independence. Provides information about adult guardianship legislation, and the legal issues confronting seniors in BC. Has recently established a law clinic for seniors.

WEBSITE: www.bcceas.ca

411 Seniors Centre
304- 411 Dunsmuir Street
Vancouver, BC V6B 1X4

Phone: 604-437-1940 or
Toll Free: **1-866-437-1940**
Fax: 604-437-1929
E-mail: info@bcceas.ca

Nelson & Area Elder Abuse Prevention Program:

This is a non-profit service that provides information to the community for the prevention of elder abuse, neglect and self-neglect and supports early intervention.

Website: www.nelsonelderabuseprevention.org

Nelson and District Seniors Coordinating Society
719 Vernon St., Nelson BC, V1L 4G3
Phone: 250 352 6008
Hours of operation (Mon-Thurs. 10:00 am – 2:00 pm)
Email: preventeldRabuse@sbdemail.com

Ministry of Health Services, Province of BC: The Ministry's mission is to guide and enhance the province's health services to ensure British Columbians are supported in their efforts to maintain and improve their health.

WEBSITES:

www.health.gov.bc.ca/seniors/topics.html

www.healthlinkbc.ca/kb/content/special/aa60933spec.html

www.healthlinkbc.ca/kb/content/symptom/viobh.html

www.healthlinkbc.ca/kb/content/special/te7721.html

www.healthlinkbc.ca/kb/content/symptom/sabus.html

Contact through Enquiry BC: **1 800 663-7867** *Health Canada*: This source provides a wealth of information on healthy living and includes the resource center - National Clearing House on Family violence.

Websites:

www.hc-sc.gc.ca/hc-ps/violence/index-eng.php

www.phac-aspc.gc.ca/ncfv-cnivf/index-eng.php

Canadian Network for the Prevention of Elder Abuse: This network is a national non-profit organization that began in the late 1990's and was federally incorporated in 2000. The Network is dedicated to the prevention of the abuse of older people in Canada.

WEBSITE: www.cnpea.ca

International Network for the Prevention of Elder Abuse: INPEA is an organization, founded in 1997, which is dedicated to the global dissemination of information as part of its commitment to the world-wide prevention of the abuse of older people.

WEBSITE: www.inpea.net

For general inquires/comments to INPEA, please e-mail ContactUs@inpea.net

WORLD ELDER ABUSE AWARENESS DAY

takes place annually on June 15th

National Initiative for the Care of the Elderly: NICE is an international network of researchers, practitioners, students and seniors dedicated to improving the care of older adults, both in Canada and abroad. See Projects re Elder Abuse Team projects and tools.

WEBSITE: www.nicenet.ca

Seniors Canada: Working for Seniors - select Health and Wellness tab on left, then Elder Abuse

WEBSITE: www.seniors.gc.ca

BC Coalition of People with Disabilities: For over 30 years, the BC Coalition of People with Disabilities (BCCPD) has been a provincial, cross-disability voice in British Columbia. Their mission is to raise public and political awareness around issues that affect the lives of people who live with a disability. They work to secure the necessary income supports for people to live with dignity, and increase people's ability to participate and contribute to their communities.

WEBSITE: www.bccpd.bc.ca

204-456 W. Broadway
Vancouver, BC V5Y 1R3

Phone: 604-875-0188
Toll Free 1-800-663-1278
Fax: 604-875-9227

E-mail: feedback@bccpd.bc.ca

TTY for people with hearing impairments only 604-875-8835

People's Law School: This resource exists to help you learn about your rights and responsibilities under the law, providing free and impartial public legal education to many thousands of British Columbians in all walks of life and making special efforts to serve people who may have particular legal education needs, including seniors, workers, students, immigrants, parents and poor people.

WEBSITE: www.publiclegaled.bc.ca/section.asp?catid=139

150-900 Howe Street
Vancouver, BC, V6Z 2M4

Phone: 604-331-5400
Fax: 604-331-5401

❖ *Publications available for downloading include Abuse of People with Disabilities (2nd Edition) and Abuse of People with Disabilities For Service Providers (2nd Edition).*

Representation Agreements:

Nidus Personal Planning Resource Centre and Registry: Nidus provides education and assistance in making and using representation agreements and enduring powers of attorney, and promotes representation agreements as an alternative to guardianship for people who, because of disability, illness, or injury, need assistance to manage their financial, health, legal, and personal care affairs. Nidus is an on-line, centralized registry for enduring Powers of Attorney and Representation Agreements.

WEBSITE: www.rarc.ca/textual/home.htm

411 Dunsmuir Street,
Vancouver, BC, V6B 1X4

Phone: 604.408.7414
Fax: 604.801.5506
E-mail: info@nidus.ca

❖ *Office hours are 9 am to 4:30 pm Monday to Friday; call for an appointment.*

Aboriginal People

Aboriginal Canada Portal: This resource is a window to First Nations, Inuit and Métis on-line resources, contacts, information, and government programs and services in Canada.

WEBSITE: www.aboriginalcanada.gc.ca/acp/site.nsf/en/ao26874.html

Indian Residential School Survivors Society: This society provides crisis line support, and workshops and information for survivors of residential schools on the settlement agreement and supports available.

WEBSITE: www.irsss.ca

Multicultural:

Affiliation of Multicultural Societies and Service Agencies of BC: This is an affiliation of more than 80 multicultural agencies providing immigrant settlement and multicultural services in communities throughout British Columbia. They create networking opportunities, disseminate information, provide professional development, and build organizational capacities for their members.

WEBSITE: www.amssa.org

205-2929 Commercial Drive
Vancouver, BC V5N 4C8

Phone: (604)718-2777
Fax: (604)298-0747
Email: amssahealth@amssa.org

Ending Violence Association of BC: This is a resource for community-based services that support survivors of sexual assault, relationship violence, child abuse and criminal harassment.

WEBSITE: www.endingviolence.org/

Victim Link BC: a toll-free, confidential telephone service available across BC and Yukon 24 hours a day, 7 days a week at 1-800-563-0808. It provides information and referral services to all victims of crime and immediate crisis support to victims of family and sexual violence. Provides service in over 110 languages.

WEBSITE: www.victimlinkbc.ca/

CANADA'S

Canada 

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